# TEACHER'S ENCOURAGEMENT FACTOR INFLUENCING EFL STUDENTS' WILLINGNESS TO COMMUNICATE IN SPEAKING CLASS



# **RESEARCH PAPER**

submitted in partial fulfillment of requirements for the degree of Sarjana Pendidikan at English Department

by

HUSNUL FAHIMAH HASENG SID: 18010106018

## FACULTY OF EDUCATION AND TEACHER TRAINING

# INSTITUT AGAMA ISLAM NEGERI KENDARI

### **KENDARI**

2022

### **APPROVAL SHEET**

TITLE : TEACHER'S ENCOURAGEMENT FACTOR INFLUENCING EFL STUDENTS' WILLINGNESS TO COMMUNICATE IN SPEAKING CLASS NAME : HUSNUL FAHIMAH HASENG SID : 18010106018

This research paper draft has been approved by the supervisors on April 25, 2022 for the research paper examination.

First Supervisor,

Suhartini Syukri, S.Pd.I, S.Pd, M.Pd NIP. 20160102020

Second Supervisor,

hanim-

Abdul Halim S. Pd, M. TESOL NIP. 197912312006041006



KEMENTERIAN AGAMA REPUBLIK INDONESIA INSTITUT AGAMA ISLAM NEGERI KENDARI TARBIYAH DAN ILMU KEGURUAN Jalan Sultan Qaimuddin No.17 Kelurahan Baruga, Kendari, Sulawesi Tenggara Telp/Fax. (0401) 3193710/3193710 Email : jainkendari@yahoo.co.id website : http://jainkendari.ac.id

#### LEGALIZATION SHEET

This is to certify that the research paper by Husnul Fahimah Haseng, SID 18010106018, entitled "Teacher's Encouragement Factor Influencing EFL Students' Willingness to Communicate in Speaking Class" has been presented in the research examination on April 25, 2022 and approved by the Board of Examiners.

Kendari, April 25, 2022 24 Ramadhan 1443 H

BOARDS OF EXAMINERS

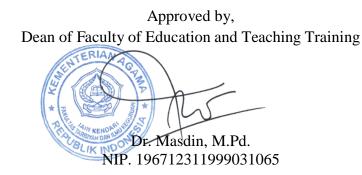
Chair

: Suhartini Syukri S.Pd.I, S.Pd, M.Pd.

Secretary : Abdul Halim S.Pd, M. TESOL.

Members : Dewi Atikah MA. TESOL.

: Sarjaniah Zur S.Pd., M.Pd.



Visi Program Studi Tadris Bahasa Inggris (TBI) "Vision of Department of English Language Education Becoming a Leading Department in Developing English Language Education

iii

#### **DECLARATION OF AUTHORSHIP**

I am Husnul Fahimah Haseng SID 18010106018, hereby certify that research result entitled "Teacher's Encouragement Factor Influencing EFL Students' Willingness to Communicate in Speaking Class" under the supervision of Suhartini Syukri, S.Pd.I., S.Pd., M.Pd., and Abdul Halim, S.Pd, M.TESOL. has been obtained and presented in accordance with academic rules and ethical conduct of IAIN Kendari. It is written and published as a requirement for the degree of English Education Program, Tarbiyah and Teacher Training Faculty at IAIN Kendari. For this reason, I am responsible for the research paper if there are any objections or claims from others.

Kendari, April 25, 2022



Husnul Fahimah Haseng SID. 18010106018

### HALAMAN PERNYATAAN PERSETUJUAN PUBLIKASI TUGAS AKHIR UNTUK KEPENTINGAN AKADEMIS

Sebagai sivitas akademik Institut Agama Islam Negeri Kendari, saya yang bertanda tangan dibawah ini:

Nama	: Husnul Fahimah Haseng
NIM	: 18010106018
Program Study	: Tadris Bahasa Inggris
Fakultas	: Tarbiyah dan Ilmu Keguruan
Jenis Karya*	: Skripsi

demi pengembangan ilmu pengetahuan, menyetujui untuk memberikan kepada Institut Agama Islam Negeri Kendari Hak **Bebas Royalti NonEksklusif** (*Nonexclusive Royalty-Free Right*) atas karya ilmiah saya yang berjudul:

# "Teacher's Encouragement Factor Influencing EFL Students' Willingness to Communicate in Speaking Class"

Beserta perangkat yang ada jika (jika diperlukan). Dengan Hak bebas Royalti Non Eksklusif ini Institut Agama Islam Negeri Kendari berhak menyimpan, mengalih media/formatkan, mengelola dalam bentuk pangkalan data (*database*), merawat, dan mempublikasikan tugas akhir saya selama tetap mencantumkan nama saya sebagai penulis/pencipta dan sebagai pemilik Hak Cipta.

Demikian pernyataan ini saya buat dengan sebenarnya.

Dibuat : Kendari Pada tanggal : April 25, 2022



Husnul Fahimah Haseng 18010106018

#### ACKNOWLEDGEMENT

Alhamdulillah, all praises to Allah SWT. Thanks for all his blessing and everything given to me in completing my study and this research paper. Peace is upon our prophet Muhammad SAW who has guided us from the darkness to the lightness. This undergraduate research paper entitled "Teacher's Encouragement Factor Influencing EFL Students' Willingness to Communicate in Speaking Class" is submitted as the final requirement for accomplishing an undergraduate degree at the English education department, Islamic state institute of Kendari.

While completing this research paper, I realized that many things could not be done without other parties' help, support, encouragement, contributions, and suggestions. Therefore, I would like to express my deepest special thanks to everyone who has prayed for, helped, supported, encouraged, contributed, and advised me while completing this research paper. This applied to:

- Prof. Dr Faizah Binti Awad, M.Pd., the rector of Institut Agama Islam Negeri Kendari.
- 2. Dr. Masdin, M.Pd., the dean of the Faculty of Tarbiyah and Teacher Training.
- 3. Abdul Halim, M.TESOL., Head of the English education department and my second thesis supervisor. He is one of my best motivators. He constantly reminds us to study and practice, gives his best suggestions, spends a lot of time for us to do consultations, and the most impressive thing was that he encouraged me to speak English boldly. From the bottom of my heart, I thank him infinitely for all the helpful things he has given me. May Allah bless your life and repay all your kindness.

- 4. Suhartini Syukri, S.Pd.I.,S.Pd.,M.Pd., a lecturer in the English education department and my first thesis supervisor. She is one of my best teachers. She has always encouraged and supported me, providing a lot of inspiration for creative and innovative teaching. Also, she has been sharing a lot of ideas. The title of my research is an idea given. Also, she always reminds us about life in this world and life in the hereafter. Thank you very much for all your kindness. May Allah always make things easy for you and bless you.
- 5. Sarjaniah Zur, M.Pd., a lecture in English Education Department and my thesis examiner. She was also my supervisor in field teaching practice for two semesters. She is one of the most patient lecturers in our department. She is very kind, always helps me when I get in trouble, and gives directions. Thanks to her for all of the suggestions in completing this thesis. May Allah always protect you from all harmful things and bless you.
- 6. Dewi Atikah, M.A.TESOL., a lecturer in the English education department and my thesis examiner. She is one of my inspirational teachers. She is very kind and always helps to facilitate our learning. She loves to provide inspiration and real-life examples of things. Thanks to her for all the suggestions during the preparation of this thesis. Thank you for all that has been given. May Allah bless you and ease all the steps you take.
- 7. Dr. Sitti Nurfaidah, M.Ed., a lecturer in the English education department and my academic supervisor. She is an extraordinary and inspiring lecturer. Also, she is one of the research experts in our department. She always gives exciting ideas. Also, she always encouraged us, looked after us, encouraged us to join in valuable activities, especially related to the research field, monitored our

steps, and always spent a lot of time with us. From my bottom heart, thank you so much. May Allah bless your life and protect you.

- 8. Hj. Isna Humaera, S.Ag., S.Pd., M.Pd., Ilfan Askul Pehala, S.Pd., M.Hum., Azwar Abidin, M.Pd., Susanti, M.Pd., Anita Rezki, S.Pd., Nur Hasanah Safei M.Pd., dan Sean Ryan as my great lecturers in the English education department, thank you for all the valuable knowledge that has been taught to me. May Allah protect you all and bless you all.
- 9. All lecturers and Staff of IAIN Kendari, thank you for all the knowledge that has been shared.
- 10. My parents are Mr. Haseng and Mrs. Asia. These two beloved people have been the best supporters in my life. Dad and mom, thank you for all the love, compassion, and patience you have shown me. For all my achievements in this study, I dedicate them to you, Mom and Dad.
- 11. To my beloved older brothers, Dr. Akbar Haseng, M.Th.I., and Azwar Haseng, thank you for always supporting and reminding me during my life and the educational process.
- 12. Fika Nurul Fadillah, my best friend. Thank her so much for all the good things she gave me while we were studying together at university. For the precious days, the time to discuss together, the advice, and the direction given, especially in completing this thesis. I have been given all the help from the smallest to the largest in completing research and study. Also, thank you for being a friend from the first day on campus until now. May our relationship always be maintained.

- 13. Special thanks to Sultan Ahmad Fausan. Thank you for caring for me and helping me in every business with my studies. Thank you for the valuable time and effort you put into me and also for being someone who always listened to my sad and happy stories so far, especially during the preparation of this research paper. You always give me support and advice during the educational process. I appreciate it all. Again, thanks a million. May Allah always protect you as well as our relationship.
- 14. Hestyana, Dian Masri, Andi Ati Mappalettu, Muh. Afrizal, Muh, Ridho Disyam, Mirdad, and Faisal Ari Setiawan are my precious academic friends who have always positively impacted me. Thank you all for being my friend who was always there to support, encourage, and assist me during the educational process. I am very grateful to have you guys. May Allah bless you all and protect you wherever you are.
- 15. My beloved friends Satia Astuti Samad, Riska, Nurul Hikmah, Elrena Dita Ardianti, and Nur Hikmah Nasrullah. Those who always take care of me. Thank you very much for helping and hearing all my stories during the educational process. Thank you for the support that was always given. Thank you for wanting to hear complaints and for all the knowledge in sharing anything in this department. You are all the best Allah has entrusted to meet me in my life.
- 16. All of my wondrous friends in Classic A 2018 for friendship. They are an unexpected part of my life. Thank you for accepting me in this foreign city. Thank you all for the togetherness, times, and everything you gave me while I

was here. May Allah always protect you all, and this relationship is always well maintained.

- 17. Also, my participants have filled out my reflection forms and spent time being interviewed repeatedly.
- 18. My tremendous family, Class B 2018, senior, and junior of TBI IAIN Kendari, always helps and supports me in the educational process.

Last but not least, I would like to thank everyone whom I cannot mention one by one. It does not mean I forgot you guys; however, my most profound appreciation goes to all of you. I also realized that this research paper is still far from being perfect. Hopefully, this research paper is beneficial for the readers.

Kendari, April 25, 2022

The Writer

Husnul Fahimah Haseng 18010106018

#### ABSTRACT

Husnul Fahimah Haseng SID 18010106018. "Teacher's Encouragement Factor Influencing EFL Students' Willingness to Communicate in Speaking Class" Supervised by: Suhartini Syukri, S.Pd.I,S.Pd.,M.Pd. and Abdul Halim, S.Pd, M.TESOL.

This case study investigates the teacher's encouragement factor influencing EFL students' willingness to communicate in a speaking classroom context. The data in this study involved five EFL students from the English Education Department at a higher education institution in South East Sulawesi who were recruited based on their participation in the speaking class. Data were collected using the reflection of five EFL students and an online interview as a follow-up instrument to dig deeper into the data. The data were thematically analyzed using. Therefore, the researcher used the thematic analysis, then color-coding and categorized based on the willingness to communicate (WTC) framework. The findings indicate that students' WTC in speaking class is closely related to the four factors influencing the teacher's wait time, error correction, support, and teacher's strategy as encouragement elements. Students with self-motivation acknowledged being more encouraged and confident to communicate in the classroom context. This study suggests future research can be conducted with many participants.

**Keywords:** case study; L2 speaking class; teacher encouragement; willingness to communicate

## **TABLE OF CONTENTS**

TITLE PAGE	i	
APPROVAL SHEET		
LEGALIZATION SHEET		
DECLARATION OF AUTHORSHIP		
HALAMAN PERNYATAAN PERSETUJUAN PUBLIKASI		
ACKNOWLEDGEMENT		
ABSTRACT		
TABLE OF CONTENTS	xii	
LIST OF TABLES	xiv	
LIST OF FIGURES	XV	
CHAPTER I: INTRODUCTION	1	
1.1 Background of the Study	1	
1.2 Research Question	4	
1.3 Scope of The Study	4	
1.4 Purpose of the Study	4	
1.5 Significance of the Study	4	
1.6 Definition of Key Terms	6	
CHAPTER II: REVIEW OF THE LITERATURE	7	
2.1 Theoretical Frameworks		
2.1.1 Willingness to Communicate in EFL Context		
2.1.2 Factor Influencing Willingness to Communicate		
2.1.3 Teacher Encouragement in Education		
2.1.4 Teacher Role in Encouraging Students' WTC		
2.1.4.1 The Effect of Teacher's Wait Time on WTC		
2.1.4.2 Error Correction for Students		
2.1.4.3 Teacher's Support on WTC	18	
2.1.4.4 Teacher's Strategy to Encourage WTC	19	
2.2 Previous Studies	21	
CHAPTER III: METHODOLOGY	25	
3.1 Research Design		
3.2 Settings and Context	25	
3.3 Participant Selection		
3.3.1 Participant 1 (P1)	27	
3.3.2 Participant 2 (P2)	29	
3.3.3 Participant 3 (P3)	30	

3.3.4 Participant 4 (P4)	32
3.3.5 Participant 5 (P5)	33
3.4 Instrument of the Study	
3.5 Data Collection	
3.6 Data Analysis	38
CHAPTER IV: FINDING AND DISCUSSION	43
4.1 Finding	43
4.1.1 Teacher' Wait Time	44
4.1.2 Error Correction	45
4.1.3 Teacher's Support	
4.1.4 Teacher's Strategy	49
4.2 Discussion	
4.1.1 Teacher's Wait Time	52
4.1.2 Error Correction	54
4.1.3 Teacher's Support	55
4.1.4 Teacher's Strategy	57
CHAPTER V: CONCLUSION, LIMITATION, PEDAGOGICAL	
IMPLICATION, AND RECOMMENDATION	59
5.1 Conclusion	59
5.2 Limitation	
5.3 Pedagogical Implication	
5.4 Recommendation	63
REFERENCES	64
APPENDICES	
Appendix 1: Reflection for Participants	
Appendix 2: Reflections from Participants and Data Coding	
Appendix 3: Screenshot of Research Permit	
Appendix 4: Curriculum Vitae	101

# LIST OF TABLE

# LIST OF FIGURE

Figure 2.1 Heuristic Models of Variables Influencing WTC..... 10